



# Error code guide

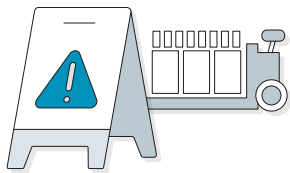
T380AMR, T7AMR and T16AMR

Wondering how to clear the error codes on your Tennant AMR machine? These tips and reminders will help you clear the codes and get your robotic scrubber back to cleaning quickly!

## TECH TIP

## PRO TIP

### PATH IS BLOCKED



**Clear the way:** Remove obstacle or manually drive around it.

Once clear, press the blue Start/Pause button to resume cleaning.

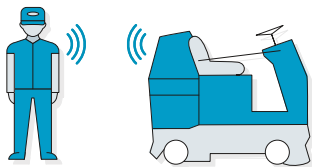
**Sensor check:** No visible blockages? Clean the LiDAR sensors with a microfiber Endust® wipe. Use an LED or flashlight to check for dust, smudges, or scratches.

**Reminder:** Dirty or damaged sensors = poor performance.

- Keep stocking and seasonal displays out of tight corners.
- Maintain wide, clear paths during cleaning hours.



### OPERATOR PRESENCE SENSOR TRIGGERED



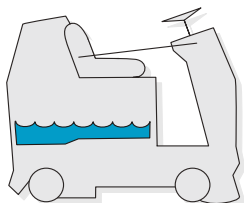
**Minimize cleaning interruptions:** Before sitting down, tap the blue Start/Pause button. This prevents assists and makes route resume quick and easy.

**If assist pops up:** Make sure the seat is empty. Tap the blue Start/Pause button to resume cleaning.

- Pause first, then sit. One simple step for smoother, uninterrupted runs.



### WATER TANK EMPTY



**Prep before you deploy:**

- Fill the clean water tank.
- Empty the recovery tank.
- Start fresh to match battery runtime and avoid mid-cleaning stops.

**If tank runs dry:**

Manually drive to the fill area, refill the tank, return and press blue Start/Pause button to resume.

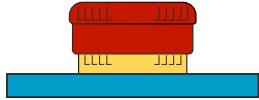
- A quick tank check = longer, smoother cleaning!



## TECH TIP

## PRO TIP

### EMERGENCY STOP BUTTON PRESSED



#### To resume safely:

- Twist the red E-Stop clockwise to release.
- Tap Start on the screen to resume cleaning.

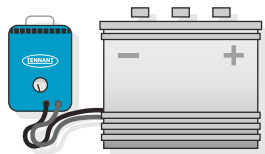
**Quick pause? Use blue Start/Pause button:** Great for minor stops, no assist triggered, tap again to continue the route.

**Reminder:** A clear route = a clean route.

- Pre-check the area for spills, obstacles, or layout changes.
- Keep paths clear to reduce emergency stops and improve efficiency.



### BATTERY LOW



#### Start every shift fully charged.

A full battery = fewer stops and better performance.

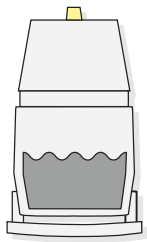
**Low battery early?** May signal missed charging opportunity or service visit.

**Low battery late?** Great! Your AMR's putting in work—might be time to optimize routes.

- Regular charging and maintenance = peak performance.



### RECOVERY TANK FULL



#### Start smart:

Pre-run prep keeps your AMR cleaning longer with fewer stops.

- Fill the clean water tank.
- Empty the recovery tank.

#### If the recovery tank is full:

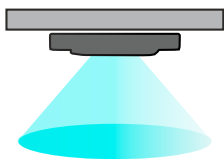
- Drive to the drainage area.
- Empty the recovery tank.

**Return & press blue Start/Pause button to resume.**

- Tank levels sync with battery life. A fresh start = max productivity!



### LOWER SENSOR DIRTY



#### Clean LiDAR = clear path.

- Use Endust® wipes to clean dust and debris
- Check for smudges or scratches with an LED light or 500-lumen flashlight
- Don't forget the lower LiDAR near the "JAWS" guard—it's easy to miss but critical!

- Clean sensors = smooth navigation + fewer assists! Make it a habit to clean them every time you fill your machine.



For a demonstration or additional information:

call **+1.800.553.8033** or email **CustomerSuccess@tennantco.com**

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